SHIPPING & HANDLING INFO

Please allow up to 5 business days for processing. Free Ground Shipping in the 48 States.

RETURN & REFUND POLICY

- You must contact our team for a troubleshooting session before returning any products. Returns are accepted within 7 days of receipt with no restocking fee.
- Between 7-30 days a 25% restocking fee will be charged.
- After 30 days, all sales are final.
- In case of a return/refund, all the shipping fees and any other fees associated with the return will be subtracted from the refund

For returns to be accepted, machines and accessories must be returned in their original condition - this means no scratches, dents, or product residue on the machine. Refunds will be issued back to the original payment method. We cannot accept a return if the machine is not completely clean and free of product and product residue. If received with evidence of product or product residue, your return will be denied, and the product will be immediately Disposed off.

PreRoll Press Inc is not liable or responsible for any returned products sent by mail that result in legal consequences to the sender due to any controlled substance that was not completely removed prior to them being shipped.

LIMITED LIFETIME MANUFACTURERS WARRANTY

PreRoll Press Inc offers a Limited Lifetime full replacement warranty on all machined products and a 1-year warranty on all electronics. This does not include malfunction due to normal wear and tear or damage due to misuse including exposure to extreme temperatures. This warranty is limited to a one-time replacement of all parts and/or accessories.